



# Telefónica O2 Czech Republic

Quarterly Results  
January – March 2010

12<sup>th</sup> May, 2010

A *Telefónica* company

# CAUTIONARY STATEMENT



Any forward-looking statements concerning future economic and financial performance of Telefónica O2 Czech Republic, a.s. contained in this Presentation are based on assumptions and expectations of the future development of factors having material influence on the future economic and financial performance of Telefónica O2 Czech Republic, a.s. These factors include, but are not limited to, public regulation in the telecommunications sector, future macroeconomic situation, development of market competition and related demand for telecommunications and other services. The actual development of these factors, however, may be different. Consequently, the actual future results of economic and financial performance of Telefónica O2 Czech Republic, a.s. could materially differ from those expressed in the forward-looking statements contained in this Presentation.

Although Telefónica O2 Czech Republic, a.s. makes every effort to provide accurate information, we cannot accept liability for any misprints or other errors.

# 1Q 2010 Performance Highlights

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# 1Q 2010 performance highlights



- 1Q 2010 performance on track to meet the full year guidance<sup>1)</sup>
- **Solid commercial activity in focused areas maintained:**
  - CZ mobile customers up by 4% y-o-y driven by contract customers (+ 10% y-o-y)
  - Retail ADSL customer base grew by close to 13% y-o-y
- Mobile revenues continued to be impacted by customer optimization due to economic environment & MTR cuts
- Slovakia keeping its momentum and good financial performance
- Efficiency agenda (OpEx: - 9% y-o-y) compensated for revenues drop, resulting in 0.5 p.p. improvement in comparable OIBDA<sup>2)</sup> margin to 43.2% in 1Q 2010

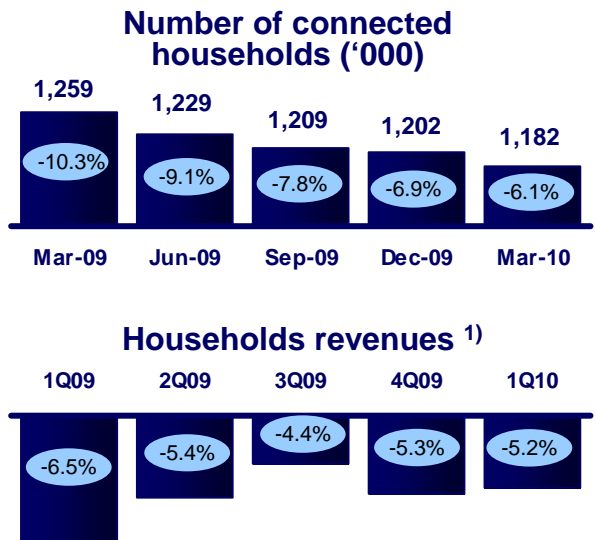
<sup>1)</sup> OIBDA: -5% to -9% ; OIBDA excludes brand fees, in addition, 2009 OIBDA base excludes non-recurring items (settlement with T-Mobile, universal service and gain from real estate sale) totaling CZK 1,548 million. CAPEX: ~ CZK 6 billion  
2010 Guidance excludes changes in consolidation and assumes constant FX rates of 2009.

<sup>2)</sup> OIBDA excludes brand fees and non-recurring items (1Q 2009: universal service and gain from real estate sale totaling CZK 429 million, 1Q 2010: universal service and restructuring costs totaling CZK minus 374 million).

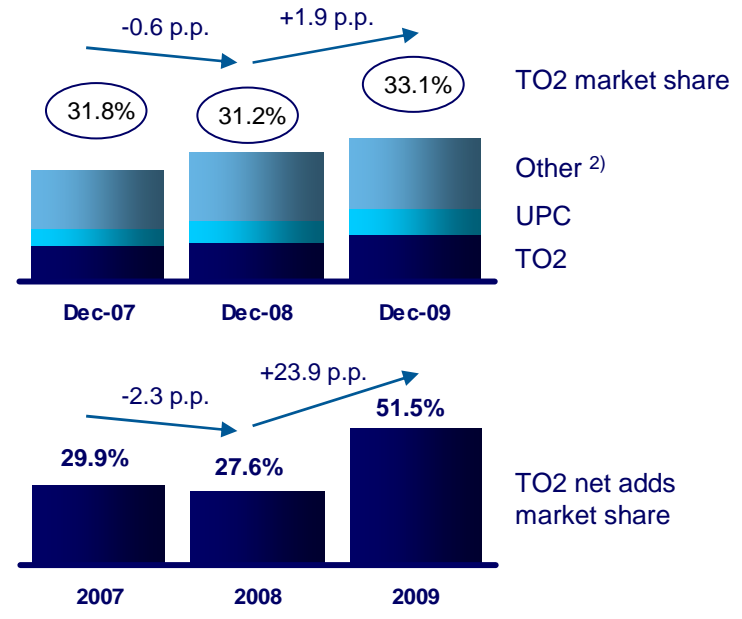


# Broadband centric strategy shows first positive trends in household performance and allowed us to outperform fixed BB market growth

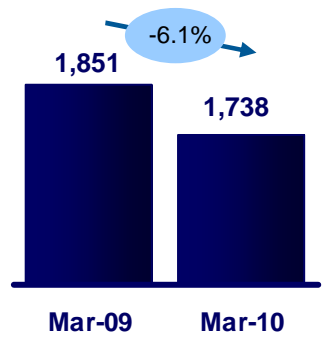
Households



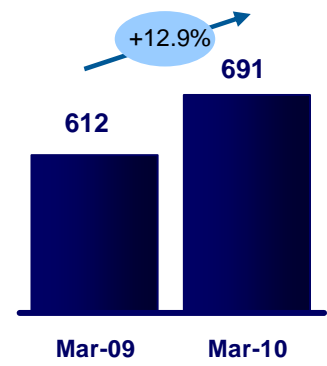
Fixed BB market



Fixed accesses



Retail ADSL



y-o-y change

1) ADSL, IPTV, voice monthly charges

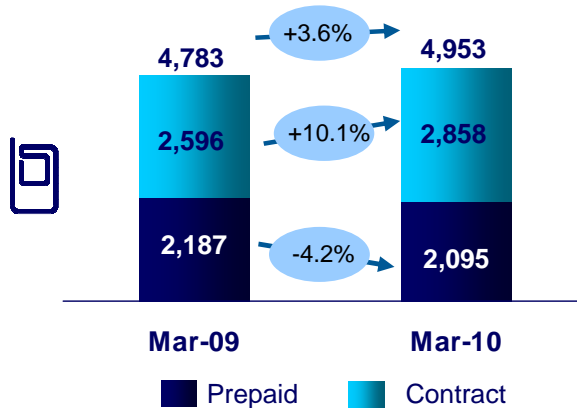
2) ADSL LLU, ADSL Wholesale, Other Cable, WiFi

# Solid commercial momentum leading to continuous customers' growth, lower churn and improvement in customer mix

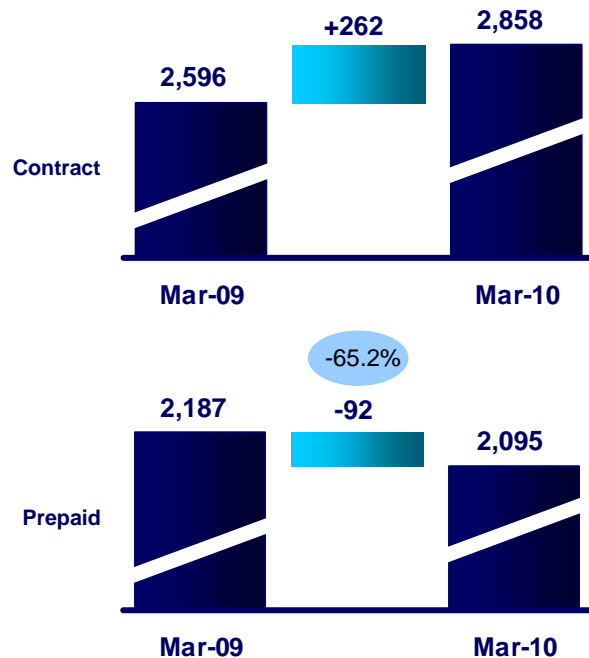


**Mobile customers**  
(‘000)

Legend: y-o-y change



**Net additions**  
(‘000)



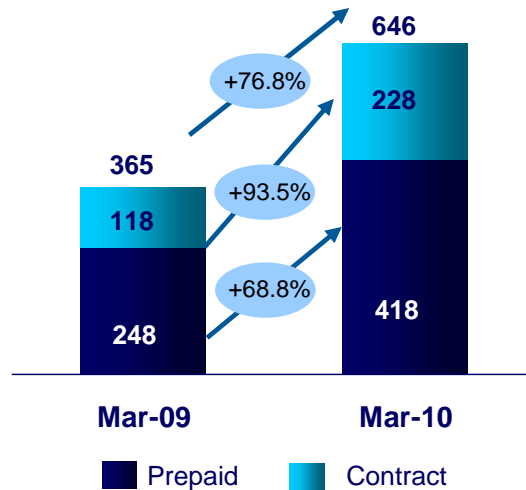
- Mobile customer base grew by 3.6% y-o-y in highly penetrated market
- Driven by contract customer growth (+43.5k in 1Q 2010) on the back of continuous success of O<sub>2</sub> NEON and O<sub>2</sub> ZERO tariffs;
- Improving customer mix - contract customers represented 57.7% of total base at 1Q 2010 (+3.4 p.p. y-o-y)
- Continuous improvement in prepaid customer base churn - 35.4k net losses in 1Q 2010 (-63.2% y-o-y)
- Churn rate improved by 0.2 p.p. in 1Q 2010 compared to 4Q 2009 largely driven by lower prepaid churn

# Slovakia – good commercial momentum and financial performance maintained



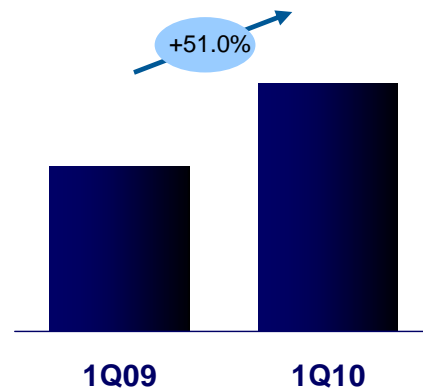
**Mobile customers<sup>1)</sup>**  
(‘000)

● y-o-y change



- Keeping sound customer growth in 1Q 2010, leveraging on successful marketing proposition based on value, simplicity and customer experience (O<sub>2</sub> Fair)
- 92.8k net adds in 1Q 2010
- Contract representing 35.3% of total customer base at 1Q 2010 (+3.0 p.p. y-o-y)

**Revenues**  
(in EUR)



- 51.0% y-o-y revenue growth in 1Q 2010 driven by customer base increase and improving customer mix
- 1Q 2010 ARPU: contract: EUR 18.4, prepay: EUR 8.1

<sup>1)</sup> Including resale partners

# 2010 restructuring program



## Organizational structure

More leaner and efficient organizational structure

## Processes enhancement

Continuous effort to improve processes via further integration of fixed and mobile platforms and systems

## Network transformation

Special focus on Network transformation, including outsourcing of some activities

## 1Q 2010 financial impact

Relevant restructuring costs (CZK 381m) booked in 1Q 2010





# January – March 2010 Earnings Results

# 2



# Key Highlights of Group Financial Performance



CZK millions

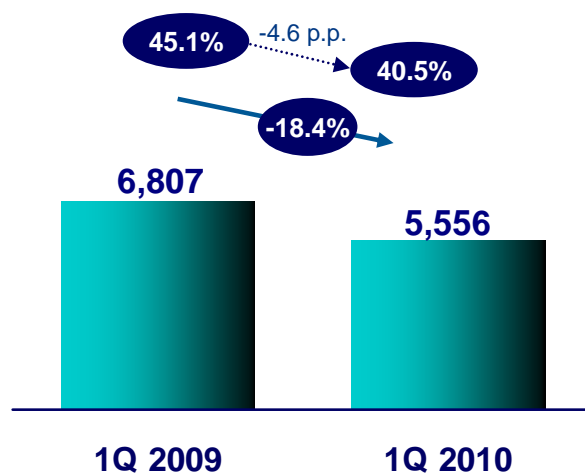
Jan – Mar 2010

Change  
1Q10/1Q09

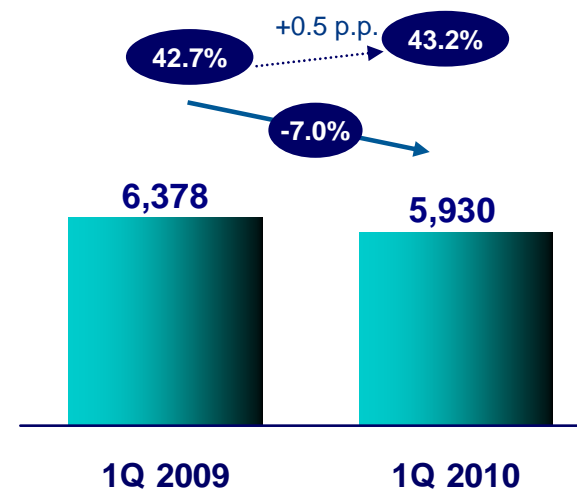
Comparable change<sup>1)</sup>  
1Q10/1Q09

	Jan – Mar 2010	Change 1Q10/1Q09	Comparable change <sup>1)</sup> 1Q10/1Q09
<b>Business revenues</b>	13,727	(9.1%)	(8.1%)
CZ Fixed	6,152	(9.6%)	(7.3%)
CZ Mobile	7,028	(11.2%)	
<b>OIBDA before brand fees</b>	5,556	(18.4%)	(7.0%)
<b>OIBDA margin before brand fees</b>	40.5%	(4.6 p.p.)	0.5 p.p.
<b>OIBDA</b>	5,346	(19.2%)	(7.5%)
<b>OIBDA margin</b>	38.9%	(4.8 p.p.)	0.3 p.p.
<b>Net income</b>	2,012	(23.9%)	

OIBDA before brand fees



Comparable OIBDA<sup>2)</sup>



<sup>1)</sup> Revenues do not include universal service; OIBDA does not include non-recurring items (1Q 2009: real estate sale and Universal Service totaling CZK 429 mil.; 1Q 2010: Universal Service and restructuring costs totaling CZK -374 mil.),

<sup>2)</sup> OIBDA before brand fees, excluding non-recurring items and restructuring costs

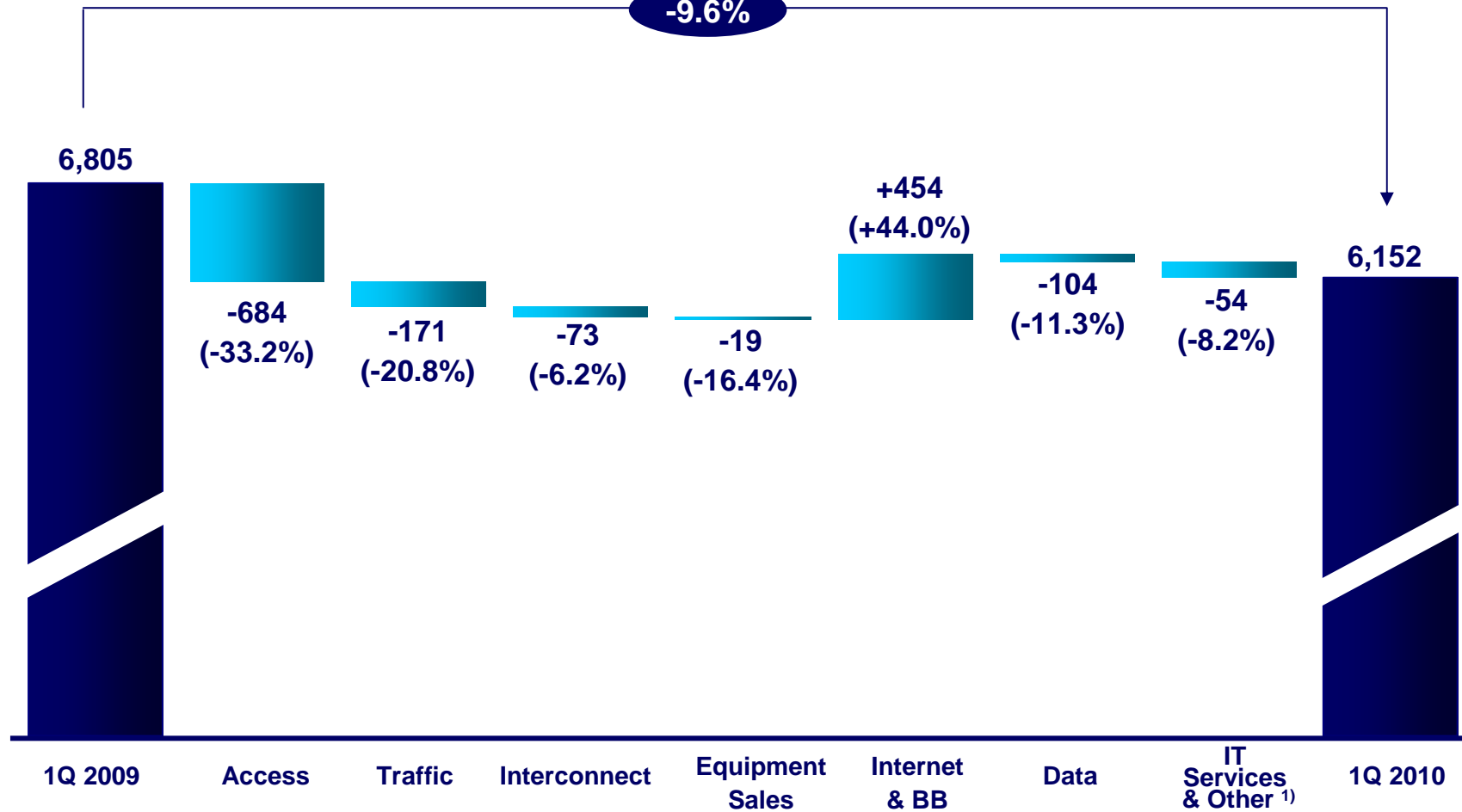
# CZ Fixed Business Revenues – sources of variation



CZK millions  
(% change y-o-y)

-7.3% excl. USO impact

-9.6%

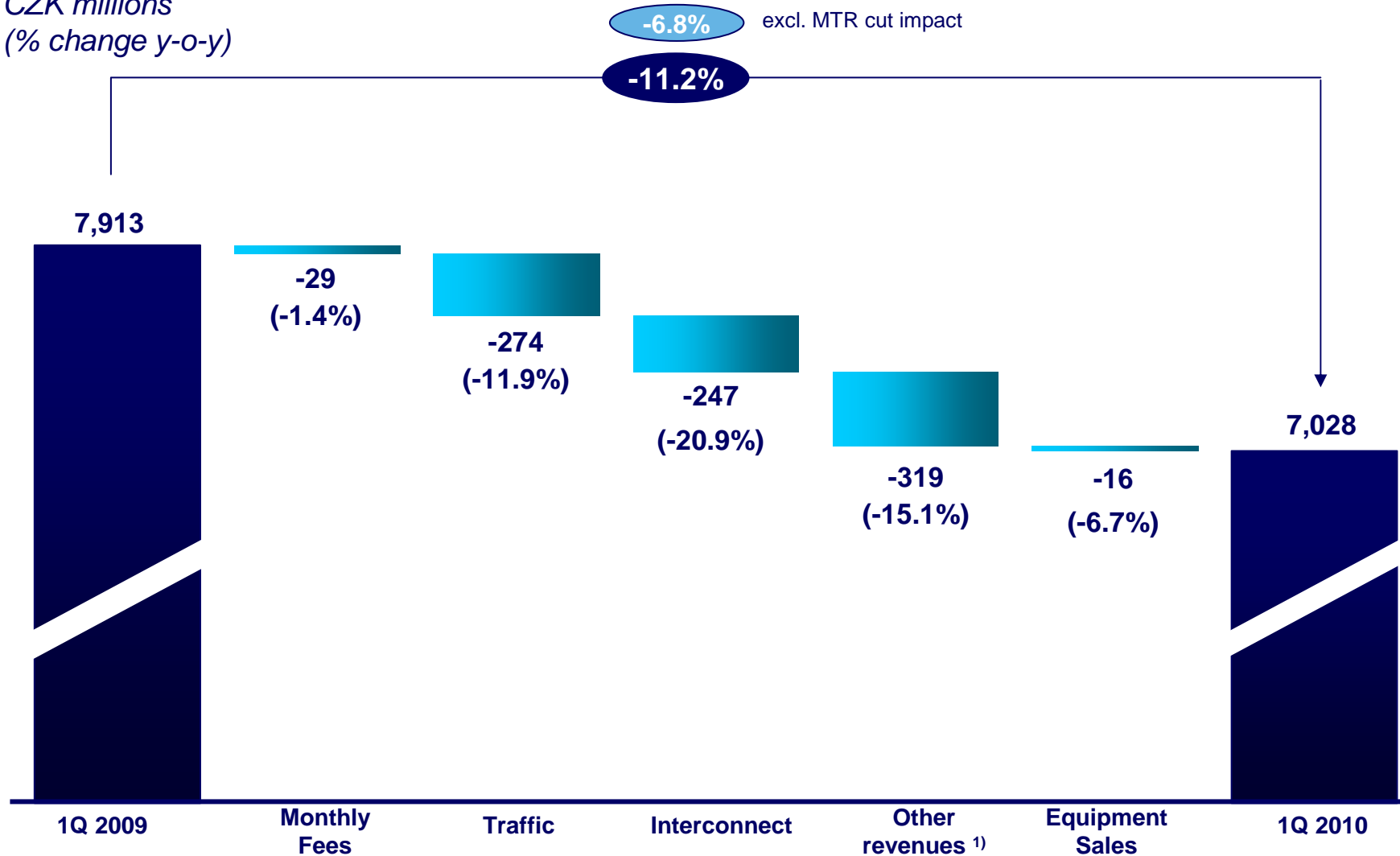


<sup>1)</sup> IT services and Other – incl. ICT, universal service and other revenues  
Figures excluding inter-segment charges between fixed and mobile businesses

# CZ Mobile Business Revenues – sources of variation



CZK millions  
(% change y-o-y)



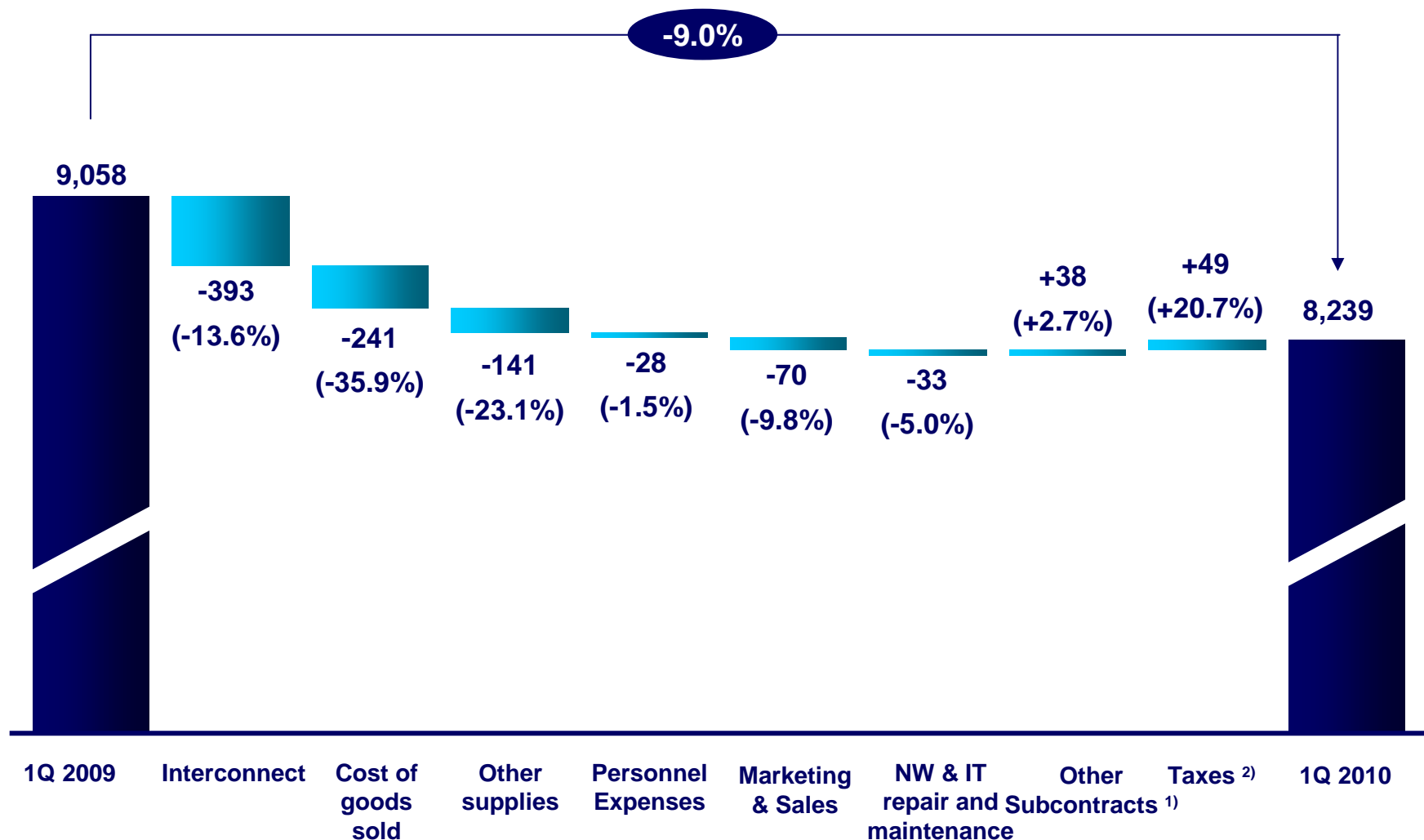
<sup>1)</sup> Other – incl. VAS, Internet & Data and Other revenues

Figures do not include inter-segment charges between fixed and mobile businesses

# Group OPEX – sources of variation



CZK millions  
(% change y-o-y)



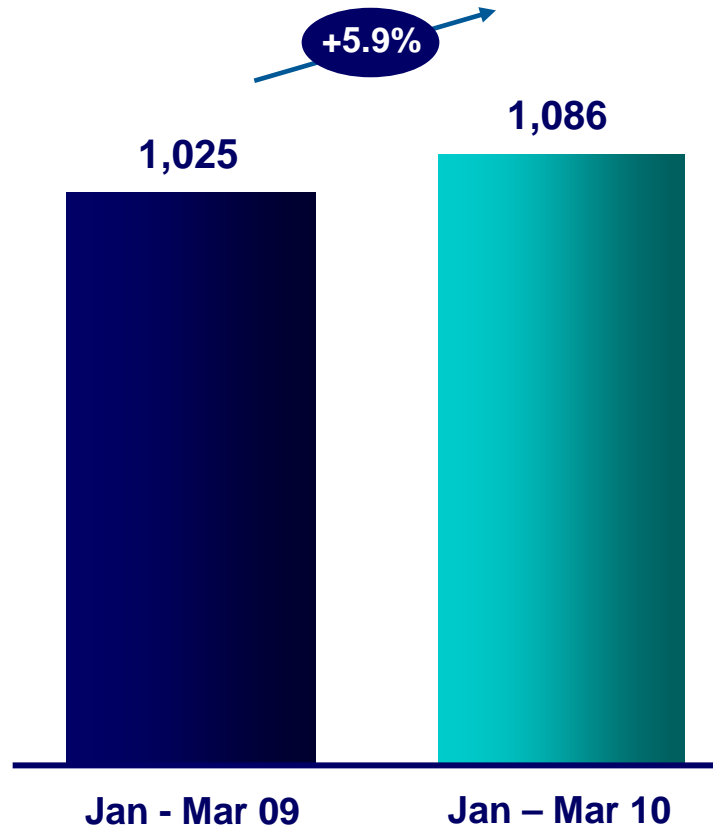
<sup>1)</sup> Other Subcontracts – incl. Rentals, Buildings, Vehicles, Consumables, Consultancy & Brand fees

<sup>2)</sup> Taxes = taxes other than income taxes, provisions and fees

# Group CAPEX – Focus on selective investments into core areas



CZK millions



- Continuous focus on selective and efficient investments to core areas
- Expansion of mobile broadband networks (EDGE and UMTS), fixed broadband network (ADSL and IPTV)
- Development of IT systems
- CAPEX to Revenues at 7.8% in 1Q 2010, up by 1.1 p.p. y-o-y

# Group Balance Sheet & Cash Flow Statement



<i>CZK millions</i>	31 Dec 2009	31 March 2010	<i>Change Mar10/Dec09</i>
<b>Non-current assets</b>	<b>80,316</b>	<b>78,538</b>	<b>(2.2%)</b>
<b>Current assets</b>	<b>12,357</b>	<b>14,863</b>	<b>20.3%</b>
- of which Cash & cash. Equiv.	1,269	4,141	226.3%)
<b>Total assets</b>	<b>92,768</b>	<b>93,538</b>	<b>0.8%</b>
<b>Equity</b>	<b>73,879</b>	<b>75,822</b>	<b>2.6%</b>
<b>Non-current liabilities</b>	<b>6,422</b>	<b>6,196</b>	<b>(3.5%)</b>
- Long-term financial debt	3,044	2,927	(3.8%)
<b>Current liabilities</b>	<b>12,466</b>	<b>11,521</b>	<b>(7.6%)</b>
- Short-term financial debt	87	142	63.5%)
	<b>Jan - March 2009</b>	<b>Jan - March 2010</b>	<b>Change 1Q10/1Q09</b>
<b>Cash flow from operations</b>	<b>5,579</b>	<b>5,199</b>	<b>(6.8%)</b>
Dividends received	-	-	<i>n.m.</i>
Net interest and other financial expenses paid	66	(27)	<i>n.m.</i>
Payment for income tax	(1,047)	(921)	(12,0%)
<b>Net cash from operating activities</b>	<b>4,598</b>	<b>4,251</b>	<b>(7.5%)</b>
Proceeds on disposals of PPE and intangibles	810	19	(97.6%)
Payments on investments in PPE and intangibles	(2,267)	(1,396)	(38.4%)
<b>Net cash used in investing activities</b>	<b>(1,457)</b>	<b>(1,377)</b>	<b>(5.5%)</b>
<b>Free cash flow</b>	<b>3,141</b>	<b>2,874</b>	<b>(8.5%)</b>
<b>Net cash from financing activities</b>	<b>509</b>	<b>-</b>	<b><i>n.m.</i></b>